



MORE THAN 8000 PEOPLE ARE SLEEPING ROUGH.



On any given night across Australia, more than 8,000 people are sleeping rough – on the street, in shop doorways, in parks and under bridges. At Your Locker, our goal is to solve one of the problems that rough sleepers face and help them get on the path to becoming housed.

Research shows that lack of storage for personal belongings is a major concern of people experiencing homelessness. Without a proper storage solution, belongings are often ruined, lost or misplaced, leaving the individual with even less than before.

Negative Ripple Effect:

- Loss of Dignity
- Mental Health Issues
- Theft
- Higher demand for replacement items
- Missed appointments
- Reduced mobility and social interaction
- Increased Stigma
- Removal of belongings by council cleaning staff
- Loss of irreplaceable keepsakes
- Bearing the load of heavy luggage
- Costs to welfare agencies
- Nowhere to hide belongings

Finding Solutions

Your Locker aims to eradicate these challenges by providing a means to safeguard personal belongings and spark independence in people experiencing homelessness.

Our lockers are spacious and secure with 24/7 access.

Locations are protected by CCTV and floodlights, deterring people from sleeping near them and providing safety for the locker users.

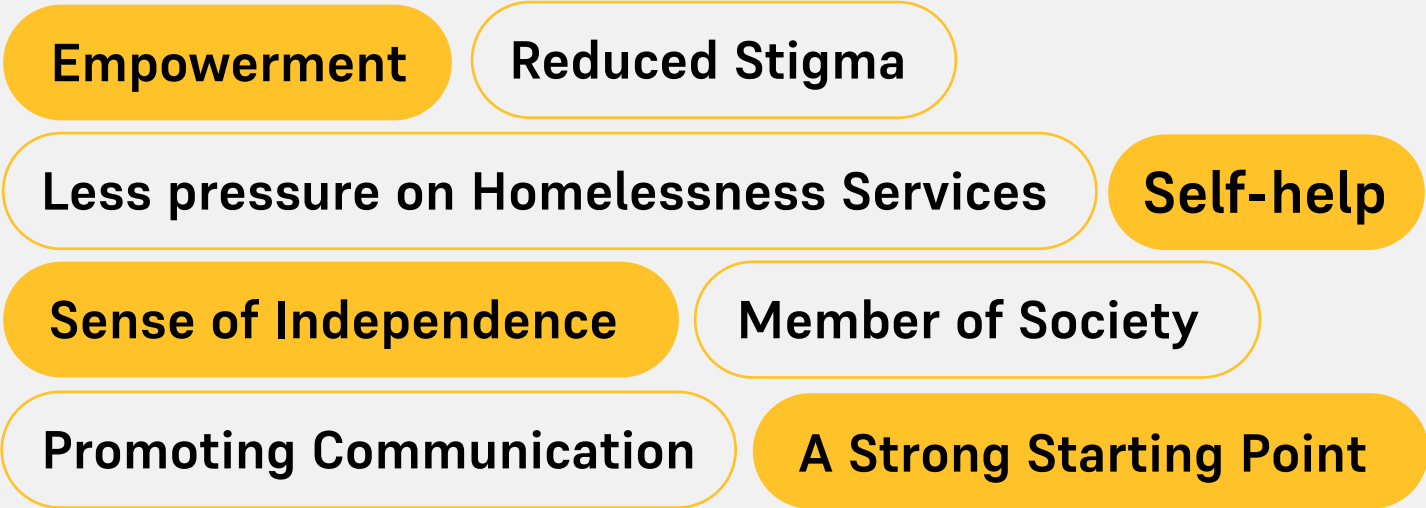


We partner with local homelessness services who manage the day-to-day administration of the lockers. Each locker contains two USB charging ports and a mail slot so that the homelessness service can stay in contact with the locker user. The locks are PIN operated, eliminating the problem of lost keys.



Your Locker will provide 100% of the funding required to install and maintain the lockers, including insurance cover.

Positive Ripple Effect:



The Your Locker Process

1.  Your Locker and the homelessness service sign a partnership agreement.
2.  We work together to identify an appropriate site for the lockers.
3.  Your Locker arranges for detailed plans to be drawn up.
4.  Your Locker and the homelessness service jointly apply for a permit from the local council to install the lockers.
5.  Your Locker oversees the entire installation process.
6.  Your Locker hands over the lockers to the homelessness service who take over the day to day running of the lockers.
7.  Your Locker oversees any maintenance that is required
8.  Your Locker provides all the funds required to install and maintain the lockers, including insurance.



Partnerships







There will be a written agreement between Your Locker and the homelessness service specifying exactly what each party's responsibilities are.

The homelessness service will not have to provide any financial resources toward the installation or ongoing maintenance of the lockers. They will commit to providing manpower to oversee the day to day running of the lockers. They will determine who gets to use the lockers, and any "rules" that apply such as keeping the area tidy and meeting with the service on a regular basis. A written agreement between the homelessness service and the locker user will specify the requirements the user needs to meet in order to retain access to the locker.

A suggested policy and procedures document will be provided to the homelessness service to help with overseeing the lockers.

The Challenges











There will be challenges faced by the homelessness service when overseeing the lockers, such as:

-  **Inappropriate use of the lockers**
-  **Managing the need for lockers fairly**
-  **Keeping the locker area tidy to minimise community/council pushback**
-  **Negative community response**
-  **Safety of locker users (mitigated by floodlights and CCTV)**
-  **Forgotten PINs**



The Benefits

The challenges are far outweighed by the benefits:

-  **Security of belongings**
-  **Increased engagement with welfare services**
-  **Improved mental health and self-esteem**
-  **Decreased stigma**
-  **A higher likelihood of becoming housed as a result of being engaged with welfare services and being more able to attend appointments**
-  **Lowered risk of being a victim of violence**
-  **Reduced costs borne by welfare services to provide material aid**
-  **A defined point of contact via a mail slot in the lockers**
-  **Phone/device charging**
-  **Improved physical health as a result of better engagement with service providers**

